

REGULATIONS OF THE TATRY SUPER SKI PASS

I. DEFINITIONS

- 1) **Customer** – a person registered and using the online pass sales system to purchase a Pass, either for themselves or for a third party. With the proviso that, in accordance with Article 22(1) of the Civil Code, the Consumer is a natural person concluding with the entrepreneur (Seller) a transaction which is not directly related to its business or professional activities.
- 2) **Ski Centre** – an entity belonging to the **TATRY SUPER SKI** joint card scheme, i.e.:
 - (1) **Kotelnica Białczańska** (*Ośrodek Narciarski Kotelnica Białczańska sp. z o.o., registered office address: ul. Środkowa 181 b, 34-405 Białka Tatrzańska, KRS: 0000067900*);
 - (2) **Czarna Góra – Koziniec** (*„CZARNA GÓRA – KOZINIEC” sp. z o.o., registered office address: ul. Nadwodnia 170, 34-532 Czarna Góra, KRS: 0000239680*);
 - (3) **Hawrań – Jurgów** (*„Centrum Wypoczynku i Rekreacji „HAWRAŃ” sp. z o.o., registered office address: ul. Podokólne 1, 34-532 Jurgów, KRS: 000021509*);
 - (4) **Czorsztyn – Ski** (*CZORSZTYN-SKI sp. z o.o. registered office address: ul. Kamieniarska 30A, 34-440 Kluszkowce, KRS: 0000038512*);
 - (5) **Kaniówka** (*Stacja Narciarska Kaniówka Dziubas Władysław, Wodziak Stanisław sp. j., registered office address: ul. Kaniowska 19, 34-405 Białka Tatrzańska, KRS: 0000415848*);
 - (6) **Bania** (*BANIA spółka z ograniczoną odpowiedzialnością sp. k., registered office address: ul. Środkowa 181, 34-405 Białka Tatrzańska, KRS: 0000565410*);
 - (7) **Polana Szymoszkowa** (*Dorado Sp. z o.o. registered office address: Polana Szymoszkowa 2, 34-500 Zakopane, KRS: 0000180393*);
 - (8) **Harenda – Wyciągi** (*„Harenda – Wyciągi” sp. z o.o. registered office address: ul. Harenda 21A, 34-500 Zakopane, KRS: 0000214080*);
 - (9) **Witów – Ski** (*„WITÓW-SKI” sp. z o.o. registered office address: Witów 205c, 34-512 Witów, KRS: 0000253245*);
 - (10) **Stacja Narciarska Suche** (*Stacja Narciarska SUCHE sp. z o.o., registered office address: Suche 103 b, 34-520 Poronin, KRS: 0000302489*);
 - (11) **Grapa Ski** (*„KOMPLEKS TURYSTYCZNO NARCIARSKI CZARNA GÓRA-GRAPA” sp. z o.o., registered office address: ul. Zagóra 200, Czarna Góra, 34-532 Jurgów, KRS: 0000216144*);
 - (12) **PKL – Palenica – Szczawnica** (*Polskie Koleje Linowe S.A. registered office address: Krupówki 48, 34-500 Zakopane, KRS: 0000429345*);
 - (13) **Bachledka Ski & Sun s.r.o.** (*registered office address: Bachledová dolina 702, 059 55 Ždiar, Slovakia, DIC DPH SK 2021681618*);
 - (14) **Rusiń-Ski** (*RUSIŃSKI – SKI sp. z o.o. registered office address Bukowina Tatrzańska ul. Wierch Rusiński 70 KRS: 0000231704*);
 - (15) **Meander Invest s.r.o.** (*registered office address: ul. M.R. Štefánika 1821, 026 01 Dolný Kubín, Slovakia IČO: 44820313*);
 - (16) **Długa Polana** (*Długa Polana sp. z o.o. registered office address ul. Oleksówki 6a 34 – 400 Nowy Targ, KRS: 0000480107*);
 - (17) **Strachan Ski Centrum, ZORLAND, s.r.o.** (*registered office address Ždiar 530,05955 Ždiar Slovakia, IČO:47 591 323, DIČ:202 409 7240*);
 - (18) **Horników Wierch** (*Wyciąg Narciarski "Horników Wierch" s.c. registered office address ul. Kaniówka 15, 34-405 Białka Tatrzańska NIP 736 10 25 930*);
- 3) **TATRY SUPER SKI Pass (Pass)** – a time-limited entitlement allowing, during its validity period, to use an unlimited number of chairlift and ski lift rides of the Ski Centres, which are available and

open

at the time of use of this entitlement, according to the rules specified in these Regulations. The condition of using the TATRY SUPER SKI Pass is having a Card, on which the Term Entitlement will be recorded. The validity period of the Term Entitlement (hourly, daily) in a specific winter season is determined by the type of the Pass, whereby it is clarified that:

- a) **Hourly pass** – is valid for the period of time specified on the Pass, counted from the moment of Pass Personalization, only on the day when it occurred, but not longer than until the closure of the Ski Centre on that day;
 - b) **After 4:00 PM Pass** – a discounted hourly pass that entitles you to use the Ski Centre from 4:00 PM until the closure of each Ski Centre,
 - c) **Daily pass** – is valid for the number of (consecutive) days specified on the Pass, counted from the moment of Pass Activation, regardless of the time at which it occurred, but no longer than until the closing of the Ski Centre on the last day of validity of the Pass,
 - d) **Package pass** – a card with the recorded entitlement of the TATRY SUPER SKI card and, additionally, the entitlement to use the selected swimming pools partnering with the TATRY SUPER SKI project.
 - e) **14-day pass** – valid for any (not necessarily in a row) 14 days of the ski season, it expires after using the 14th day or after closing of the last Ski Centre in the ski season_
- 4) **Card** – a carrier of the Entitlement arising from the purchased TATRY SUPER SKI Pass. The card is in the form of the RFID Skidata KeyCard or other SkiData transponder with the Tatr Super Ski symbol, which indicates that this carrier is dedicated to the TATRY SUPER SKI Pass or Partners being the part of the TATRY SUPER SKI project (it is not possible to record Term Entitlements on other carriers resulting from the TATRY SUPER SKI Pass). The card is reusable and allows to save and store information about the Term Entitlement, resulting from the TATRY SUPER SKI Pass. A deposit is charged for the issue of the Card. The Card remains the property of the Seller.
 - 5) **TATRY SUPER SKI Pass** – a card with the Time-limited Eligibility resulting from the purchased TATRY SUPER SKI Pass, assigned to a particular user after its Personalisation and enabling the use of the Time-limited Eligibility resulting from the TATRY SUPER SKI Pass.
 - 6) **Time-limited Eligibility** – a record in the access control system, which enables, after its activation on the Pass, the use of services resulting from the purchased TATRY SUPER SKI Pass.
 - 7) **Card Activation** – an action of recording the Time-limited Eligibility on the Card at the instruction of the eligible person wishing to activate the Time-limited Eligibility with simultaneous issuance of thus activated TATRY SUPER SKI Card to the eligible person.
 - 8) **Card Personalization** – the action of assigning a specific TATRY SUPER SKI Pass to a specific user, which takes place when the TATRY SUPER SKI Card is first placed close to the reader of a gate to a chairlift or ski lift of the Ski Centre.
 - 9) **Card Charging** – the action of assigning the acquired Term Entitlements resulting from the purchased Pass to the Card designated by the Customer.
 - 10) **Passes Price List** – a list of prices of the Passes for particular groups of persons, each time available on the online sales panel and specified on the website www.tatrysuperski.pl.
 - 11) **Pre-sale** – the period from 29 October 2021 until the day before the first of the Ski Centres opens
 - 12) **Low Season** – from the start of the ski season (when the first Ski Centre opens) through December 24, 2021 and from March 14, 2022 through the end of the winter season (when the last Ski Centre closes).
 - 13) **Top Season** – the period from December 25, 2021 through January 9, 2022.
 - 14) **High Season** – the period from January 10, 2022 through March 13, 2022.

II. GENERAL PROVISIONS

- 1) All persons entering the Ski Centre are obliged to acquaint themselves with these Regulations and observe their provisions.
- 2) The Regulations define the rules of using the TATRY SUPER SKI Pass at the Ski Centres. The condition of using the Pass is having the Pass on which the Time-limited Eligibility will be recorded.
- 3) According to the rules specified in the Regulations, the TATRY SUPER SKI Card entitles you to use available and active chairlifts and ski lifts during the opening hours of individual Ski Centres. The opening times of individual chairlifts and ski lifts vary and may change during the season. The start and end dates of the winter season, among other things due to weather conditions, may vary for each Ski Centre. Information about the current opening hours of individual Ski Centres can be found, among others, on the website www.tatrysuperski.pl.
- 4) The information about the currently available chairlifts and ski lifts of the Ski Centre on a given day can be found on an information board located in the area of each Ski Centre.
- 5) The Eligible Person is informed that a Card purchased at the ticket office is activated at the time of purchase. In case of a change in the place of use of the TATRY SUPER SKI Card, the eligible person should first check the information about the availability and opening hours of the ski lifts and chairlifts of the Ski Centre to which he/she is going, and it is recommended that such a person should also take into account the period of validity of the Term Entitlements recorded on the Card and the time of travel to the Ski Centre and preparation for the entrance to the slope. The Ski Centres reserve that the availability of individual ski slopes or chairlifts and ski lifts located within the Ski Centres may be temporarily limited or excluded from use in case of organization of ski competitions, events, trainings for organized ski groups, or bad snow conditions (temporary limitation of availability) – in this case, participants of competitions or organized ski groups will have priority to use cable transport equipment.
- 6) The Regulations shall apply to all types of TATRY SUPER SKI Passes.
- 7) All persons entering the premises of each Ski Centre are required to comply with the Rules for the Purchase and Use of TATRY SUPER SKI Passes when the health regulations for the ski slope industry are in force in connection with preventing and combating COVID-19 constituting Appendix 1 to these Regulations.

III. TICKET OFFICES

- 1) The ski passes available within the offer of TATRY SUPER SKI can be purchased only at the ticket offices of the Ski Centres, at authorised outlets and on the website www.tatrysuperski.pl.
- 2) The passes on which the Time-limited Eligibilities resulting from the purchased TATRY SUPER SKI Pass are recorded are the property of the Ski Centres.
- 3) A VAT invoice for the purchased Pass can be obtained only on the basis of the proof of purchase in the Ski Centre where the Pass was purchased, according to the rules of law. The collected refundable deposit for the Pass is not documented by the VAT invoice.
- 4) The ticket offices of Ski Centres located in Poland accept credit cards or cash in Polish zloty. In the territory of Slovakia, credit cards or cash in EUR are accepted. In the machines of the Ski Centres, the tickets can be purchased only with payment cards.
- 5) In a justified case, to the extent provided for by law and for the safety of persons using the infrastructure of the Ski Centre, the seller may refuse to sell the ski pass, and the Ski Centre may refuse to provide the service (e.g.: if the purchaser is in a state of intoxication).
- 6) The Passes are sold at the price valid on the day of purchase.
- 7) The time limit for the Personalization of a Card purchased at the ticket office depends on the type of Pass and the period in which the purchase is made.

- 8) When purchasing an Hourly Pass in Low Season through December 24, 2021 and from March 15, 2022 the Personalization of the Card takes place when it is used for the first time. An Hourly Pass purchased in Low Season cannot be used in High Season or Top Season.
- 9) Daily passes purchased between the opening of the first Ski Centre and December 24, 2021 will remain valid from the date of purchase for the duration of the purchased entitlement, unless the customer requests a different activation date for the pass.
- 10) Hourly and day passes purchased from December 25, 2021 are valid from the first use until the end of the ski season according to the amount of Entitlement purchased.
- 11) If you purchase a Pass that includes Top Season, High Season and Low Season prices, the price resulting from the period in which the card is used is automatically calculated.
- 12) A 14-day pass remains valid from its first use for any 14 days of the ski season.

IV. TATRY SUPER SKI PASS

- 1) The only person entitled to use the TATRY SUPER SKI Card during its validity is the person who has Personalized it.
- 2) The information about the expiry date of the Pass is displayed each time on the display of the gate reader of the Ski Centre chairlift or ski lift. The information about the type of the Time-limited Eligibility coded is printed on the TATRY SUPER SKI Pass when it is issued at the ticket offices of the Ski Centres.
- 3) It is not possible to change, extend or postpone the validity of the Time-limited Eligibility arising from the Pass after its activation.
- 4) The Ski Centres allow for the possibility of returning a purchased Pass which was not used by the eligible person at the latest by the closing date of the last active Ski Centre in the winter season when such a Pass was purchased.
- 5) Each time a TATRY SUPER SKI Card is issued, a refundable deposit of **PLN 10** per Card is charged. The deposit is not refundable in case of mechanical damage to the pass.
- 6) The transfer (under any legal title) of the TATRY SUPER SKI Cards is prohibited. If the data of the original holder of the personalized TATRY SUPER SKI Card are inconsistent with the person using such a Card, the Time-limited Eligibility on such a Card shall be blocked.

V. PACKAGE CARD

- 1) All provisions regarding the rules of use of the Tatry Super Ski Card also remain valid in respect of the Package Card (PASS + SWIMMING POOL), subject to the following regulations.
- 2) Package Card – a card with the recorded entitlement of the TATRY SUPER SKI card and, additionally, the entitlement to use the selected swimming pools partnering with the TATRY SUPER SKI project.
- 3) Detailed information on which term entitlements and at which pools in the territory of Podhale you can use the Package Card is provided on the price list of TATRY SUPER SKI. The Package Card is available at a time when there are no legal impediments to the implementation of the services comprising it, and in particular when there are no restrictions imposed by the decisions of state or local authorities.
- 4) The price of Package Cards provided in the price list is the total price for using the Ski Centres and selected swimming pools.
- 5) The swimming pool entry offered in the Package Card is a service entitling to use the swimming pool for 3 hours, with entry only possible at the following times:
 - a) Termy Bania from 25 December 2021 to 13 March 2022 from 09:00 a.m. to 11:00 a.m. Entering the pool is not possible after 11:00. The Card allows to use the swimming pool for 3 hours, e.g. entering the swimming pool at 10:00 a.m. allows to use the swimming pool until 1:00 p.m. The entitlement may be exercised from the date of purchase until 30 April 2022.

- b) Termy Bania after 14 March 2022 during the pool opening hours. The entitlement may be exercised from the date of purchase until 30 April 2022.
- c) Aqua Park Zakopane throughout the season during the pool opening hours. The entitlement may be exercised from the date of purchase until 30 April 2022.
- 6) The package offer applies to three types of entitlements:
 - a) 4h term entitlement + 3h of the swimming pool,
 - b) term entitlement 3 out of 5 days + two entries of 3 hours each to the swimming pool,
 - c) term entitlement 5 out of 7 days + two entries of 3 hours each to the swimming pool.
- 7) By choosing the Package Pass, the eligible person has an option to freely choose the Ski Centre and the Swimming Pool, where he/she will exercise his/her entitlement, subject to the following limitations:
 - a) 4h term entitlement + 3h of the swimming pool can be:
 - i) purchased at the ticket offices of the Ski Centres listed above with the exception of
 - (1) PKL – Palenica – Szczawnica,
 - (2) Bachledowa Dolina
 - (3) Thermal Park Orava
 - (4) Strachan Ski
 - ii) used in all Polish Ski Centres as indicated above (excluding Ski Centres in Slovakia: Bachledowa Dolina, Thermal Park Orava, Strachan Ski Centrum)
 - iii) used at the swimming pools of Terma Bania and Aquapark Zakopane
 - b) The term entitlement 3 out of 5 days + two entries of 3 hours each to the Swimming Pool and the term entitlement 5 out of 7 days + two entries of 3 hours each to the swimming pool can be:
 - i) purchased at the ski centres listed above with the exception of:
 - (1) PKL – Palenica – Szczawnica,
 - (2) Bachledowa Dolina
 - (3) Thermal Park Orava
 - (4) Strachan Ski
 - ii) used in all Polish and Slovak Ski Centres listed above
 - iii) used at the swimming pools of Terma Bania and Aquapark Zakopane
- 8) The use of the swimming pool shall take place in accordance with the regulations in force at this swimming pool.
- 9) To use the entitlement at a swimming pool, go to the Customer Service Point and present your Package Card with a valid entitlement to the swimming pool. After verification, the entitlement will be exercised in the system used at the swimming pool chosen by the Package Card holder.
- 10) The Personalization of the Package Pass takes place by activating the Card at the reader of the Ski Centre or the swimming pool, and it results in the activation of the entire service, excluding the possibility of returning the unused part of the Pass.
- 11) If the swimming pool, for technical reasons, is not able to provide the service to the eligible person on the basis of the submitted Package Card, it is obliged to issue the eligible person a pass and enable him/her to use the swimming pool in the same time, but at a different date than that resulting from the Package Pass.
- 12) The Package Card exclusions – the Package Pass is not valid in the case of purchase of:
 - a) group tickets,
 - b) tickets purchased online,
 - c) Child with Adult tickets,
 - d) senior tickets over 75 years of age,
 - e) discount tickets.

VI. DISCOUNTS AND REBATES

- 1) TATRY SUPER SKI reduced-price passes are applicable for children and youths who are under 16 years of age at the latest (the 16th birthday is the first day when the discount does not apply) and seniors who are over 65 years of age (the 65th birthday is the first day when the discount applies), according to the price list available at www.tatrysuperski.pl. TATRY SUPER SKI reduced-price passes are issued upon presentation of a document confirming the age and allowing the identification of the eligible person, which is verified on the day the pass is purchased. The person using the pass is obliged to prove that he/she meets the prerequisite for the discount.
- 2) A Child with Adult Pass is an inseparable package of the same Entitlements, which covers two passes, one of which is for the adult caring for the child and the other for that child (the principle: one carer – one child). The price of this package includes the price of the Regular Pass increased by PLN 10 for each day covered by this Pass. Upon reaching the age of 5 (the 5th birthday is the first day the discount does not apply), the child is no longer eligible for the Child with Adult Pass.
- 3) Seniors who are over 75 years of age may purchase the TATRY SUPER SKI Daily Pass at the price of PLN 5 for each day covered by such Pass on the basis of a presented document confirming their age and enabling the identification of the eligible person.
- 4) Determination of the age necessary to obtain the discount shall be made in accordance with the principle provided in Article 112, second sentence, of the Civil Code.
- 5) Groups of 20 people or more are entitled to a **10%** discount for the purchase of TATRY SUPER SKI Passes. When purchasing Passes with a discount for groups: one in 21 people receives a Daily Pass for PLN 10 for each day covered by such a Pass, and the remaining persons receive a 10% discount on the price from the price list. The group shall elect from among its members the group leader, i.e. a person representing, on an exclusive basis, all the group members. Only the group leader is entitled to make declarations of will for the purchase of group passes or their possible return.
- 6) **After 4:00 PM Pass** – a discounted hourly pass that entitles you to use the Ski Centre from 4:00 PM until the closure of each Ski Centre.
- 7) The Regulations of temporary discounts and promotions are available at: www.tatrysuperski.pl, as well as each time at the ticket offices of the Ski Centres. Using the TATRY SUPER SKI Pass by an ineligible person (e.g. by a person who is not entitled to a discount) may result in blocking the eligibility. For the avoidance of doubt, a Local Pass cannot be used to exercise the eligibilities arising from the TATRY SUPER SKI Pass.
- 8) Senior Passes, Child with Adult Passes, and Group Passes as mentioned above can only be purchased at the ticket office of each Ski Centre.

VII. USE OF SKIDATA GATES

- 1) The TATRY SUPER SKI Pass should be put into a pocket located on the left side of the garment – in a pocket on the left breast or on the left hand.
- 2) Items that may interfere with the reading of the TATRY SUPER SKI Card (e.g., mobile phones, car keys, payment and credit cards, etc.) should be placed on the right side of the garment.
- 3) When using the gates, only one TATRY SUPER SKI Pass should be carried (no other passes of this type should be nearby at the same time – this may result in activating/personalising eligibilities from another pass of the same type). The Ski Centres shall not bear liability for consequences resulting from non-compliance with the obligation described in the preceding sentence.
- 4) A minimum distance of one meter should be maintained in the area of the gate antenna so that the gate does not read a given eligibility twice, i.e. so that the next person in the queue can exercise their Time-limited Eligibility without interference.

- 5) Confirmation of the right to pass through the gate and read the pass is signaled by an appropriate message on the reader display and the green light on the gate housing.
- 6) The red signal light on the gate housing means that it is not allowed to pass through the gate.
- 7) After passing through the gate, a temporary block of the TATRY SUPER SKI Pass is automatically activated, preventing subsequent persons from using the same TATRY SUPER SKI Pass in order to avoid a situation in which an ineligible person would use such a Pass.
- 8) The person exercising the Time-limited Eligibility is obliged to pay attention to the beeps and messages displayed on the gate reader screen and to follow the resulting signals and command messages.

VIII. COMPLAINTS AND RETURNS

- 1) A proof of purchase in the form of the receipt is required to make a complaint.
- 2) Complaints related to the TATRY SUPER SKI Card should be filed at the Customer Service Office of the Ski Centre belonging to the TATRY SUPER SKI Card system.
- 3) Complaints shall be dealt with in accordance with the law. The Ski Centre shall respond to the complaint at the latest within 30 days from the date of its receipt.
- 4) In order to receive a refund due to an accident for which the Ski Centre is not responsible, a copy of the accident report from the TOPR/GOPR services or a licensed Ski Rescuer must be submitted,
- 5) If the complaint is justified by the law, the refund of unused Time-limited Eligibilities shall be granted in a manner proportional to the validity of the Pass. The amount of the refund can be converted, with the consent of the user of the TATRY SUPER SKI Pass into a time-limited eligibility corresponding to the period not used due to circumstances for which the Ski Centre is responsible, to be used in the ongoing winter season only in the area of that Ski Centre (Failure Pass).
- 6) The refund of the deposit can be obtained at any ticket office and at the self-service Card return machines located in the Ski Centres, as well as at authorised outlets.
- 7) The Ski Centre is not liable for damage caused by force majeure, natural forces, weather conditions, the exclusive fault of the injured party or a third party, for which it is not responsible, including resulting in an interruption in the supply of electricity to the Ski Centre for an uninterrupted period of less than one hour, not attributable to it, as well as for any inconvenience that may arise as a result of this, which was not dependent on the action or omission of the Ski Centre.
- 8) Moreover, interruptions in operation of particular chairlifts or ski lifts may be caused by the need to take actions to ensure proper and safe use of them or by factors independent from the Ski Centre (e.g. weather conditions in which the use of a particular type of equipment may be dangerous for users).
- 9) In favorable conditions, the use of the services of the Ski Centres is generally possible until 30 April 2022 unless the use of the pass would be difficult for the eligible person, dangerous for his/her equipment and health due to the insufficient thickness or condition of the snow cover caused by unfavorable weather conditions (rain and excessive temperature preventing the snowmaking of the slopes).
- 10) Return of group passes:
 - a) for an unused pass – the price paid at the time of its purchase is refunded, on condition that the return of the pass does not result in the loss of the group discount referred to in VI 4. of these Regulations
 - b) in the event that the return of a pass results in the loss of the group discount due to a reduction in the group size as specified in VI 4., the return of individual group passes is possible subject to the payment of the value of the discount for each group pass purchased,

- c) for a ski pass which has been used but which is refunded in the event of an accident on the slope as specified in VIII 4. and under the conditions specified therein – the price paid during its purchase shall be refunded regardless of the number of other participants in the group. In such a situation, VIII. 9. b. shall not apply
- d) the person authorized to purchase group passes and return them is the group leader only.

IX. CONTROL AND SANCTIONS FOR VIOLATION OF THE REGULATIONS

- 1) The SKIDATA electronic system for charging and control of the TATRY SUPER SKI Pass, operating in the Ski Centres, allows for verification of users using the TATRY SUPER SKI Passes. During passages through the gates, photographs of a user associated with a given TATRY SUPER SKI Pass are recorded, solely for the purpose of authorization control, in order to avoid the use of the TATRY SUPER SKI Pass by an ineligible person, which is a legitimate interest of the Ski Centre. These photographs are deleted within 31 days of the end of the Entitlement.
- 2) In the case of an attempt to use chairlifts or ski lifts of the Ski Centres in breach of the Regulations, without proper eligibility, or in the case of using the TATRY SUPER SKI Card by an ineligible person, the possibility of further use of the TATRY SUPER SKI Card will be blocked. The TATRY SUPER SKI Pass should be presented at the request of staff or control authorities to verify the eligibility. Refusal to present the pass shall result in blocking the possibility of further use of the TATRY SUPER SKI Pass.
- 3) Persons disturbing public order or violating the rules in force on the premises of the Ski Centre or generally accepted standards of behavior, will be asked to leave the premises of the Ski Centre, or captured in accordance with the applicable law by a security guard in order to hand them over to the Police immediately. In cases specified in statutory provisions, security guards have the right to use direct coercive means, within the limits of the law, to ensure safety.

X. PERSONAL DATA

In accordance with Regulation 2016/679 of the European Parliament and of the Council of 27 April 2016 ("GDPR"), the data collected in connection with the TATRY SUPER SKI Pass are processed by the Ski Centres described in the introduction to these Regulations, which are the co-controllers of these data. Personal data obtained in connection with the concluded agreement and in the course of its implementation are processed on the basis of Article 6(1) (b)(c)(f) of the GDPR, respectively, for the purpose of: implementing the agreement and the obligations provided for by law (including the handling of complaints); ensuring safety and protection of life and health (including reporting the accident to the emergency services); control and verification of eligibilities – fraud prevention (including reporting such incidents to the police or prosecutor's office) The data is kept for a period no longer than the period of limitation of claims. The data subject has the right to: demand from the Co-controllers access to his/her personal data; to rectify, delete or restrict its processing; to object to the processing; to transfer the data – unless the provisions of the GDPR limit these rights; and the right to lodge a complaint with the supervisory authority (President of the Office for Personal Data Protection). The provision of personal data is voluntary; however, in the case of a complaint/request for the return of unused rights, it is necessary for the proper consideration of the customer's request and verification of his eligibility. The Co-controllers shall not take decisions by automated means within the meaning of GDPR. The Co-controllers have established a common point of contact to be contacted for personal data protection issues related to the TATRY SUPER SKI Term Card at the following e-mail address: tatrysuperski@gmail.com



We reserve the right to change prices and these Regulations with the proviso that the change of the Regulations (including prices) shall apply only to new customers and shall not apply to persons who have already concluded an agreement (purchased a Pass).

The Regulations shall apply from October 29, 2021.